

LUXTRUST

Enabling a digital world

Switch from Token to LuxTrust Scan



Before you start, you will need:



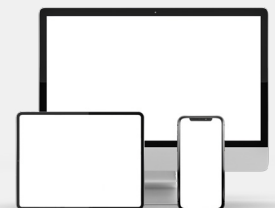
LuxTrust Codes



LuxTrust Token



LuxTrust Scan



Online connection

A computer, tablette or smartphone with Internet connection

LuxTrust codes

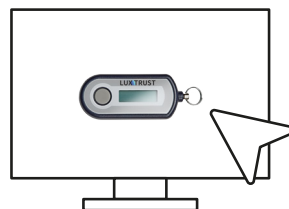
User ID, Password and Challenge sent to you via SMS or e-mail

How to activate your Scan LuxTrust?



1

Log in to your personal area My LuxTrust on www.luxtrust.com and click on *Manage my products*.



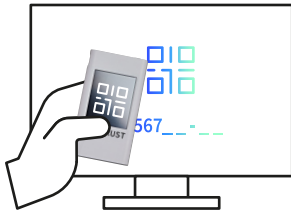
2

Select your **device**, in this case the Token.



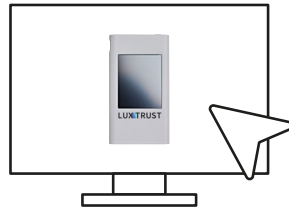
3

Log in to access your certificate data.



6

Scan the **QR code** (mosaic image) displayed on your PC screen and **enter the generated 10-digit code** in the dedicated field.



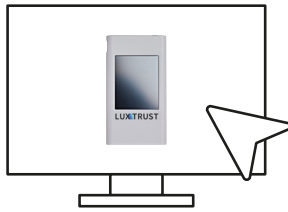
5

Click on *Add a device to your LuxTrust certificate.*



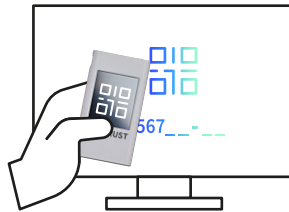
4

Contact our Customer Service at (+352) 24 550 550 to unblock the addition of your Scan. After the call, you have **10 minutes to finalise the association**, otherwise you will have to restart.



7

On your Scan, **confirm with Yes** that the code has been accepted.



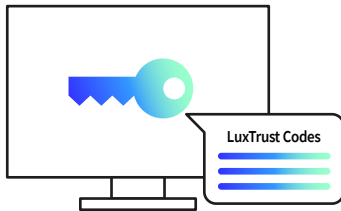
8

Scan the **QR code** (mosaic image) and **enter the generated 8 digit code** in the dedicated field.



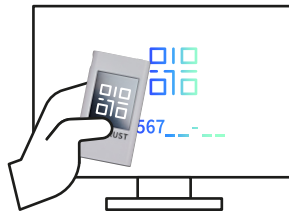
9

Enter the **serial number** found on the back of your device and click **Next**.



12

Enter the **OTP code** displayed on your Scan and **click Next**.



11

Scan the **QR code** (mosaic image) and **validate** your action with OK.



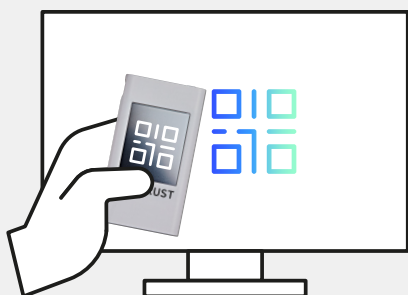
10

On your Scan **click** on *Continue*.



Your scan is now **activated and ready** to use.

How to use your LuxTrust Scan?



- 1 Turn on your device.
- 2 Scan the QR code displayed on our partners' websites.
- 3 Confirm the transaction.



Support & Service

From Monday to Friday
From 8am to 6pm
Phone: +352 24 550 550
Email: questions@luxtrust.lu



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